

Product Warranties for 2016/2017

Periods of warranty - Years by product and Applications



Ducted Gas Heating - 3 Star Internal and External units

Unit Components	Residential		Commercial	
	Parts	Labour	Parts	Labour
Heat Exchanger	10	3	2	2
Burner	10	3	2	2
** All other components	3	3	1	1

\*\* Excluding consumables and third party components

Ducted Gas Heating - 4 star and 5 star Internal and External units

Unit Components	Residential		Commercial	
	Parts	Labour	Parts	Labour
Heat Exchanger	10	5	2	2
Burner	10	5	2	2
** All other components	5	5	1	1

\*\* Excluding consumables and third party components

Note: - 2 Year extended warranty option available on Bonaire 4 and 5 star heaters

Ducted Gas Heating - Bonaire Rhino units 3 and 4 star

Unit Components	Residential		Commercial	
	Parts	Labour	Parts	Labour
Heat Exchanger	10	5	2	2
Burner	10	5	2	2
** All other components	5	5	1	1

\*\* Excluding consumables and third party components

Space Heater - Wall Furnace

Unit Components	Residential		Commercial	
	Parts	Labour	Parts	Labour
Heat Exchanger	10	2	2	2
Burner	10	2	2	2
** All other components	2	2	1	1

\*\* Excluding consumables and third party components

Space Heater - Heritage

Unit Components	Residential		Commercial	
	Parts	Labour	Parts	Labour
Heat Exchanger and Burner	10	1	1	1
Blower fan	2	2	1	1
** All other components	1	1	1	1

\*\* Excluding consumables and third party components

Ducted Evaporative Air Conditioning - Domestic

Bonaire Pinnacle Only

Unit Components	Residential		Commercial	
	Parts	Labour	Parts	Labour
Corrosion on Cabinet	25	7	2	2
Structural Guarantee	10	7	2	2
** All other components	7	7	1	1

Ducted Evaporative Air Conditioning - Domestic

Includes Bonaire Integra II, Summer Breeze and Celair units

Unit Components	Residential		Commercial	
	Parts	Labour	Parts	Labour
Corrosion on Cabinet	25	5	2	2
Structural Guarantee	10	5	2	2
** All other components	5	5	1	1

\*\* Excluding consumables and third party components

Note: -2 year extended warranty optional available on the Bonaire Integra II

Ducted Evaporative Air Conditioning - Commercial Industrial

Includes Bonaire B Series, C Series and DF Series units

Unit Components	Parts		Labour	
	Parts	Labour	Parts	Labour
Corrosion on Cabinet	25	2	2	2
Structural Guarantee	10	2	2	2
** All other components	2	2	1	1

\*\* Excluding consumables and third party components

Bonaire Durango Window Cooler & Mobile Cooler

Unit Components	Residential		Commercial	
	Parts	Labour	Parts	Labour
Corrosion on Cabinet	25	5	2	2
Structural Guarantee	10	5	2	2
** All other components	5	5	1	1

\*\* Excluding consumables and third party components

York Air Conditioning

Includes Ducted Reverse Cycle, Dual Cycle, Wall Splits and Multi Splits

Unit Components	Parts		Labour	
	Parts	Labour	Parts	Labour
Compressor	5	5	5	5
** All other components	5	5	5	5

\*\* Excluding consumables and third party components