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*Dear Valued Customer,*

Please find below a Real Estate / Rental Request Form, to be used when booking service calls with Climate Technologies.

**WARRANTY:**

*To attend as warranty – service requests **MUST** be accompanied by documentation to support age & ownership of the product, accepted forms are either the proof of purchase or owner occupancy permit. **Service calls without warranty documentation will NOT be booked.***

**Terms & Conditions:** (Exclusion to warranty) Note: The attending technician is the only person authorised to deem a call warranty and will do so on the day of the visit. A charge will be made for work completed where:

- There is no fault with the unit.
- The defective operation of the appliance is due to failure of electricity, gas or water supply.
- Defects are caused by neglect, incorrect application, abuse or by accidental damage of the appliance.
- An unauthorized person has attempted the repair.
- No responsibility will be accepted for outside elements such as pests, animals, pets and vermin that may cause damage to the unit.
- A situation arises as referenced in the trouble-shooting guide. (Reset or re-code the control).
- The product must be installed by a qualified person in the manner prescribed by local & statutory regulations and to the manufacturer's specifications.

*Please refer to your owners manual for further Exclusions to Warranty.*

**CHARGEABLE:**

Please note our Company Policy stipulates that **credit card details must be provided** before booking any chargeable visits. Service calls without credit card details supplied will **NOT** be booked. **Climate Technologies does NOT invoice for chargeable work.**

This form **MUST** be completed in its entirety, if any fields are not completed it will be rejected. You **MUST** include either credit card details or proof of purchase with this request, otherwise the booking will be rejected.

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*Climate Technologies are the manufacturers for the following brand of products*



## REAL ESTATE REQUEST FORM

### Real Estate / Landlord Details:

Real Estate / Landlord Name:		Date
Address:		
Billing Address (leave blank if same as above):		
Contact Name:	Phone:	Mobile:
Email Address:		Fax Number:

### Tennant Details:

Name:	Address :	
Mob 1 #:	Home Ph #:	
Mob 2 #:	BH Ph #:	
<b>Other Details or Instructions:</b>		
Roof Type (Please select):    Single:                      Double:		
Tiles or Colour bond:                      Roof Pitch:		

### Product Details:

**UNIT MUST BE BONAIRE, CELAIR, PYROX or VULCAN (Vulcan - Quasar Wall Furnace Only)**

Model Number:	Serial Number:
Product Description: (Wall Furnace, Ducted Heater)	
Internal or External:	
Date of Installation:	
Fault / Reason for service call:	

<input type="checkbox"/> VISA <input type="checkbox"/> MASTERCARD
<b>Card Number:</b> _____ - _____ - _____ - _____
<b>Expiry Date:</b> ____ / ____ <b>CVV:</b> _____ <b>Cardholders Signature:</b> _____
Quote to repair if over: \$ _____ (Must be a minimum of \$700.00. If left blank the unit will be repaired regardless of cost) This will be automatically deducted from the credit card supplied once the job is attended.  Technicians will not call from site for authority.

**PLEASE RETURN COMPLETED PAPERWORK VIA EMAIL TO:**  
[service@climtech.com.au](mailto:service@climtech.com.au) OR FAX TO: 08 8281 4144

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