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The leaders in heating and cooling

FREQUENTLY ASKED QUESTIONS

How recall errors from the error log of the Navigator wired or wireless controller.

Error log recall.

To enter the error log the controller must be Off.

1. Press and release the **SETUP** button.
2. Advance across the screen using the **↓** to the "Advanced" option and press **ENTER**, the word "USER" will be displayed.
3. Press the **↑** button to move to "Erro" and press **ENTER**
4. At this point certain appliance abbreviations will be see such as
 - a. Th xx – being the thermostat
 - b. hE xx – being the heater
 - c. EC xx – being the Evaporative air conditioner.
5. Press the **↑** button to Select the appliance that is in error (such as the heater which would display hE xx (xx would represent a 2 digit number))
6. Press **ENTER**, when hE xx is seen.

The bottom set of digits will display log (on the left) and the error code (on the right)

Scroll through the 10 error log using the **↑↓** buttons.

Pressing the **ON/OFF** button at any stage of error log recall will cancel this function.



**Error Log
Number**

**Error code
Number**