
Warranty Statement for Purchased Spare Parts



IMPORTANT:

A copy of this warranty is available at:

<http://www.bonaire.com.au/support/service/spareparts.aspx>.

Please read this warranty information carefully to ensure its correct application.

This warranty is provided voluntarily by Climate Technologies (as manufacturer) to you (as a consumer) in addition to any warranties Climate Technologies is obliged to provide to you under the Australian Consumer Law.

WARRANTY PROCEDURES:

1. Read this warranty statement carefully before you request a warranty replacement component as issues related to installation of the spare part are not covered under warranty.
2. Subject to the terms and conditions set out below and subject to you notifying Climate Technologies of your claim under this warranty within 12 months from the date you purchased the goods the subject of this warranty from Climate Technologies ("**the Manufacturer's Warranty Period**"), Climate Technologies shall repair or replace a defective spare part. Climate Technologies will decide, at its sole discretion whether to repair or replace the defective spare part.
3. Proof of purchase* must be provided for warranty replacement, to validate the spare part is within the Manufacturer's Warranty Period.
4. This warranty is only for spare parts purchased from Climate Technologies.
5. Only Climate Technologies can authorise the warranty replacement or repair of a spare part.
6. The labour associated with the installation of the replacement or repaired spare part and the repair of the product for which the spare part was purchased, is not covered by this warranty

Climate Technologies provides the above Manufacturers Warranty on spare parts subject to the following terms and conditions.

Terms and Conditions:

Conditions to warranty

- Subject to the exclusions noted, Climate Technologies warrant the spare part for the period as prescribed in this statement to be free from inherent defects in materials and workmanship for functional and structural components.
- This warranty is only valid if the product is operated in accordance with the manufacturers instructions
- The spare part must not be modified or changed in any way.
- Your proof of purchase* **MUST** be produced before Climate Technologies will accept a claim for repair or replacement of a spare part under this warranty.
- The spare part must be installed by a qualified person in the manner prescribed by local & statutory regulations and to the manufacturer's specifications.

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- Overall system design & sizing is solely the responsibility of the dealer and or installer. This includes but is not limited to heat load calculations, air flow, system balancing, humidity, water quality etc.

Exclusions to warranty.

The following items are not covered under this warranty, and Climate Technologies takes no responsibility for the repair or placement of the following:

- Consumable items subject to wear and tear including, but not limited to, filter pads, drive belts and bearings;
- Components used as part of the installation including, but not limited to, grille filters, ducting, fittings, zone motors and consumer services pipe work, which are warranted from your place of purchase and not covered by this warranty;
- Damage caused by elements including, but not limited to, wind, rain, lightning, floods etc along with power spiking and brownouts which Climate Technologies considers in its absolute discretion is not caused by defective material or workmanship;
- Damage caused by outside elements including, but not limited to, pests, animals, pets and vermin;.
- Damage caused by harsh environmental situations including, but not limited to, salt air that may cause damage / rusting to the spare part ;
- Damage to building contents, carpet, walls, ceilings, foundations or any other consequential loss either direct or indirect.
- For the avoidance of doubt, damage resulting from power spikes, incorrect operation, incorrect installation, or incorrect maintenance is also not covered.

All warranties are non- transferable, and cannot be sold, assigned or transferred in any other way.

Further Conditions where warranty may be void.

This warranty shall be void, and Climate Technologies will take no responsibility for the replacement or repair of the spare part, where:

- The defective operation of the spare part is due to failure of electricity, gas, water or refrigerant gas supplied.
- Defects are caused by neglect, incorrect application, abuse or by accidental damage of the spare part.
- An unauthorised person has attempted to repair the appliance.

Costs of and incidental to a claim under this warranty:

Climate Technologies will cover the costs of replacing or repairing the spare part, as the case may be, but will not cover the labour associated with the installation of the replacement or repaired spare part, or of repairing the product for which the spare part was purchased.

Climate Technologies will not reimburse you for any costs you may incur in applying for the repair or replacement of a spare part under this warranty, including, but not limited to, any telephone or postage expenses.

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How to claim under this warranty:

If you have complied with the terms and conditions of this warranty, and a spare part you have purchased from Climate Technologies becomes defective (subject to the exclusions listed above), you are entitled to either have that spare part repaired or replaced (at Climate Technologies sole discretion).

In order to make your claim, please contact your nearest Climate Technologies Store, on the phone numbers, email address or street addresses set out below:

South Australia / Northern Territory	(08) 8307 5167	Email: sa.spares@climtech.com.au
New South Wales	(08) 8307 5167	Email: nsw.spares@climtech.com.au
Queensland	(08) 8307 5167	Email: nsw.spares@climtech.com.au
Australian Capital Territory	(08) 8307 5167	Email: nsw.spares@climtech.com.au
Western Australia	(08) 9454 1004	Email: wa.spares@climtech.com.au
Victoria/Tasmania	(03) 8795 2466	Email: vic.spares@climtech.com.au

Climate Technologies business address is 26 Nylex Avenue, Salisbury SA 5108.

If you have complied with the terms and conditions of this warranty, and a spare part you have purchased from a distributor of Climate Technologies products becomes defective (subject to the exclusions listed above), you are entitled to either have that spare part repaired or replaced (at Climate Technologies sole discretion).

In order to make your claim, please contact the distributor who sold you the spare part to which your warranty claim relates. You will need to provide the distributor with your proof of purchase* in order to make a claim under this warranty.

Please note that you are required to provide proof of purchase* of the spare part which is the subject of this warranty, at the time the Climate Technologies Service Technician attends your premises.

Australian Consumer Law Guarantee:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Proof of Purchase:

It is important that the name of the Dealer or Retailer from whom you purchased your spare part and the name of the installer are recorded. The person installing the spare part is responsible for the correct diagnostics and installation. The person installing the spare part is also responsible for issuing the relevant certificates of compliance for the electrical connections (these may differ from state to state).

**Your receipt and this warranty together is your proof of purchase and forms the basis of your warranty, and will be required to validate any claim you may have under this warranty.*